

Foundations of High-End Hospitality

Premium Training for the World's Finest Service Environments.

You already know hospitality is where you belong. What you want now is a way out of casual roles and into premium environments where standards are higher, teams are sharper, and the work feels worth it.

This programme is designed as a launchpad into that world, helping you step confidently into luxury hotels, fine dining, superyachts and other elite guest environments.

A hybrid pathway for ambitious students

This programme blends flexibility with immersion, so you can begin where you are and build toward where you want to be.

- **Approximately 8 hours of guided online learning**
- **4 intensive days of practical training in Cape Town**
- **Training at the V&A Waterfront campus of Superyacht Training Academy**

You start online at your own pace, then arrive on campus already grounded in the mindset and standards of high-end hospitality.

Online learning modules

The online phase is where you build the mindset and knowledge that premium employers expect.

You work through:



Module 1:
The High-End
Service Mindset



Module 2:
Guest Experience
Excellence



Module 3:
Communication &
Professional Presence



Module 4:
Service Operations &
Industry Insight



Module 5:
High-End Standards
& Attention to Detail



Module 6:
Career Readiness &
Global Opportunity

Bonus modules are also included.

The practical phase

The training takes place in professional simulation environments that mirror premium hotels and service spaces.

Day 1:

Focuses on
presence,
communication
and personal
standards

Day 2:

Focuses on
standards,
spaces and the
dining room

Day 3:

Focuses on full
scenarios and
professional
interviews

Day 4:

Food Safety and
Hygiene training with
the Highfield Level II
Award in Food Safety
in Catering

Here, you do not just learn what premium service looks like, you practise it until it feels natural.

Why we stand out

Superyacht Training Academy is positioned as a career launch partner, not just another training provider. Foundations of High End Hospitality is an elevated pathway that builds credibility, confidence and professional polish for demanding environments.

You leave with:

- Confidence with guests and teams
- Refined habits and standards
- A clear understanding of premium operations
- A more credible story for your next interview or role

The investment

Course investment: **R12,450** once off.

Your investment includes:

- Complete online learning programme and all modules listed above
- Full 4-day practical training
- Professional simulation environments
- Career readiness and personal branding support
- Highfield Level II Food Safety Certification

Travel to Cape Town is self-funded. Limited accommodation options are available through Superyacht Training Academy at an additional cost, subject to availability.

**BEGIN YOUR GLOBAL
HOSPITALITY JOURNEY**

Secure your spot now

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